

Serviceform

Only one item per form



Name of retailer : _____

Phone : _____

Name : _____

Address : _____

Postal code/town : _____

Contact : _____

Delivered item :

Itemno : _____ Item name : _____ Retailers rep. no : _____

Reason for sending in :

Description of failure/problem :

- | | |
|---|--|
| <input type="checkbox"/> Magazine defect | <input type="checkbox"/> All gas blows out |
| <input type="checkbox"/> Magazine leaks from top | <input type="checkbox"/> Don't feed BB's from magazine |
| <input type="checkbox"/> Magazine leaks from bottom | <input type="checkbox"/> Electrical problems |
| <input type="checkbox"/> Parts broken | <input type="checkbox"/> Hop Up problems |
| <input type="checkbox"/> Service requested | <input type="checkbox"/> Gearbox makes noise |
| <input type="checkbox"/> Tune up requested | <input type="checkbox"/> Filling in shims |
| | <input type="checkbox"/> Blowback defective |

Other failures: _____

TO BE FILLED OUT BY RETAILER

Incomplete filling of serviceform 4€

Performed troubleshooting 4€

Change of fuse 7€

Extra cleaning due to lack of maintenance 14€

Following things should be checked before sending in the softgun/airgun for repair :

1. Is magazine filled with enough gas or CO₂?
2. Is battery mounted and connected ? (electrical versions)
3. Are there any BB's stucked in the pipe ?
4. Is the fuse blown ? (electrical versions)
5. Are all wires mounted correctly by the fuse and on the motor ? (electrical versions)
6. Is the correct magazine used ?
7. Is the softgun/airgun lubricated with the recommended lubrication (silicone-oil) ? (CO₂ and gas versions)

Reasons for dismissed guarantee :

- | | |
|-----------------------------|--|
| 1. Unskilled repair-attempt | 4. Lack of maintenance |
| 2. Wear and tear | 5. Product sold by other distributor |
| 3. Not used properly | 6. Missing documentation for warranty (Receipt enclosed) |

General advices about softgun's/airgun's :

1. Never overfill magazine with BB's, because this can cause damages which are not covered by the warranty.
2. Never disassemble your softgun/airgun by yourselves, because then warranty is not valid.
3. Never upgrade your softgun/airgun yourselves; this can cause damages which are not covered by the warranty..
4. Only use lubrication recommended by ASG, because wrong lubrication can damage your softgun/airgun.
5. Always keep your softgun/airgun clean; both before and after use.
6. Always store your gasmagazines filled with gas, because this will prevent leaking.
7. Never aim at other persons, eventhough the softgun/airgun is empty for BB's.
8. Always use the recommended safety-equipment such as glasses or masks, when shooting with your softgun/airgun.
9. If the product is sent in for repair, it must never be loaded with BB's and the magazine needs to be sent in too.